Description:

Idaho Board of Medicine protects the public safety through licensing, regulation and discipline of health care professionals.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Licensing

A. Renewals processed in 50% of current timeframes, application process time reduced.

Actual Results						
1997	1998	1999	2000			
days 10	days 10	days 10	days 10			
	Projected Results					
2001	2001 2002 2003 2004					
days 5	days 5	days 5	days 5			

B. Temporary hires and associated costs reduced or eliminated.

	Actual Results					
1997	1998	1999	2000			
\$2,123	\$4,203	\$1,870	\$2,072			
	Projected Results					
2001	2002	2003	2004			
-30%	-30%	-60%	-60%			

C. 100% of requests for Patient information responded to in 72 hours.

	Actual	Results	
1997	1998	1999	2000
			24 hours
	Projected	l Results	
2001	2002	2003	2004
72 hours	72 hours	72 hours	72 hours

2. Regulation

A. Paperwork reduced.

Actual Results						
1997	1998	1999	2000			
85% noncomputer	85% noncomputer	85% noncomputer	75%			
	Projected Results					
2001	2002	2003	2004			
70%	65%	60%	50%			

B. Staff 100% trained within functional area.

Actual Results						
1997	1998	1999	2000			
Ongoing	Ongoing	Ongoing	Ongoing			
	Projected Results					
2001	2001 2002 2003 2004					
Ongoing	Ongoing	Ongoing	Ongoing			

C. Record storage cost reduced by 30%.

	Actual	Results	
1997	1998	1999	2000
\$1,343	\$1,493	\$2,493	\$1,375
	Projecte	d Results	
2001	2002	2003	2004
-30%	-30%	-50%	

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3. Discipline

A. No more than 10% increase in complaint resolution time frames.

	Actual	Results	
1997	1998	1999	2000
137 (+10%)	206 (+50%)	212(+6%)	224 (Net 5%)
	Projected	d Results	
2001	2002	2003	2004
Net 10%	Net 10%	Net 10%	

B. Prelitigation and discipline demands met, no supplemental required.

	Actual	Results			
1997	1998	1999	2000		
\$30,000	no supplemental	no supplemental	supplemental requested		
Projected Results					
2001	2002	2003	2004		
no supplemental	no supplemental	no supplemental			

C. Staffing adequate to meet demands.

Actual Results						
1997	1997 1998 1999 2000					
		1 position	2 positions			
	Projected Results					
2001	2001 2002 2003 2004					
0 increase	2 new positions	0 increase	1 new position			

Program Results and Effect:

The ultimate effect of this plan is improved agency function in public protection and effective utilization of this self regulating agency's funds.

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